

RAMCO AVIATION SOLUTION

ENHANCEMENT NOTIFICATION

Version 5.8.2

Sales

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WHAT'S NEW IN CATEGORY AND CUSTOMER?5

Ability to define Tax Regions for various addresses provided in Customer

Master5

Background 5

Change Details 5

WHAT'S NEW IN CUSTOMER MASTER? 8

PROVISION TO DEFINE VARIOUS OPERATIONAL PARAMETERS

AGAINST A CUSTOMER RECORD8

Background 8

Change Details 8

WHAT'S NEW IN SERVICE PRICELIST AND SERVICE SALE BILLING? 11

Background 11

Change Details 11

WHAT'S NEW IN CUSTOMER DIRECT INVOICE? 14

Provision to bill purchases made on behalf of Customers14

Background 14

Change Details 14

WHAT'S NEW IN FLIGHT CONTRACT? 19

Ability to map similar Billing Heads with different Currencies under a single

Billing Category19

Background 19

Change Details 19

WHAT'S NEW IN MANAGE ACCRUAL RUN ?21

Provision to accrue revenue in case of Flight Contracts as a part of month-end

Processing21

Background 21

Change Details 21

WHAT'S NEW IN FLIGHT INVOICE AND CUSTOMER DEBIT CREDIT NOTE AND FLIGHT INVOICES?24

Enabling work flow for Authorization and Release of Flight Invoices.....24

Background 24

Change Details 24

Enabling work flow for Authorization and Release of Customer Debit Credit

Notes25

WHAT'S NEW IN CATEGORY AND CUSTOMER?

Ability to define Tax Regions for various addresses provided in Customer Master

Reference: AHBG-12272

Background

This feature has been enabled in the **Category** and **Customer** business components in order to have a provision to define Tax Regions for various addresses for GST identification.

Change Details

1. For selection of address category, an 'Address Category' option has been added as follows in the **Maintain Category Codes** activity of the **Category** business component in the **Sales Setup** Business Process.
2. Two new columns has been introduced in the 'Address ID Details' multiline in the **Create Customer Record** screen of the **Customer** business component in the **Sales Setup** business process as follows:
 - a. **Tax Region** – To list all the region codes defined in the Quick Codes activity – Finance Setup
 - b. **Address Category** - All the 'active' category codes defined under 'Address category' type in the category master
3. The 'Tax Region' and 'Address Category' columns have also been added in the **Edit Customer Main Information** link page > **Select Customer** page > **Edit Customer Record** activity > **Customer** Business Component > **Sales Setup** Business Process
4. The 'Tax Region' and 'Address Category' columns have also been added in the **View Customer Main Information** link page > **Select Customer** page > **View Customer Record** activity > **Customer** Business Component > **Sales Setup** Business Process

Link addition

The **Maintain Entity Level Identification Ref.** link has been added in the screens to record the supplier's tax registration number at a tax region level.

- Create Customer Record
- Edit Customer Main Information
- Edit Commercial Details
- View Customer Record
- View Commercial Information

Exhibit 1:

Maintain Category Codes activity in the Category business component

New category type 'Address Category' added for the 'Entity Common'

#	Entity	Category Type	Category Code	Description	Status	Created by	Created Date	Last Modified by	Last Modified Date
1	Common	Address category	ADD1	add1	Active	DMUSER	17/Apr/2017		
2	Common	Address category	ADD2	add1	Active	DMUSER	17/Apr/2017		
3	Common	Address category	Add3	add3	Active	DMUSER	18/Apr/2017		
4	Common				Active				

Exhibit 2:

Create Customer Record activity in the Customer business component

New columns added

#	e	ISO Country #	Tax Region	Address Category	Phone	E-Mail
1						

Exhibit 3:

Edit Customer Record activity in the Customer business component

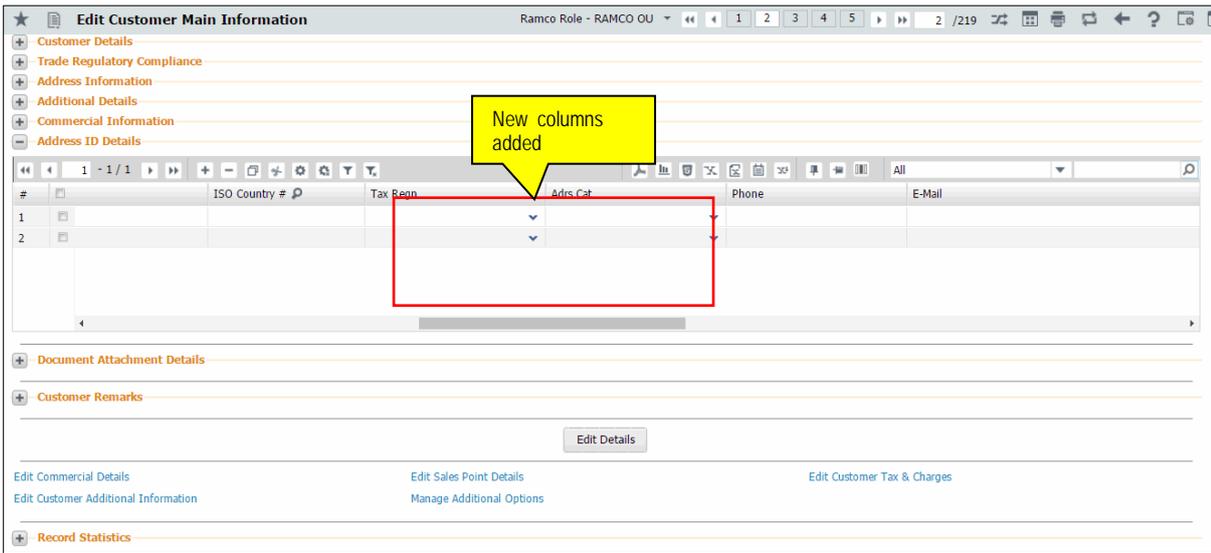
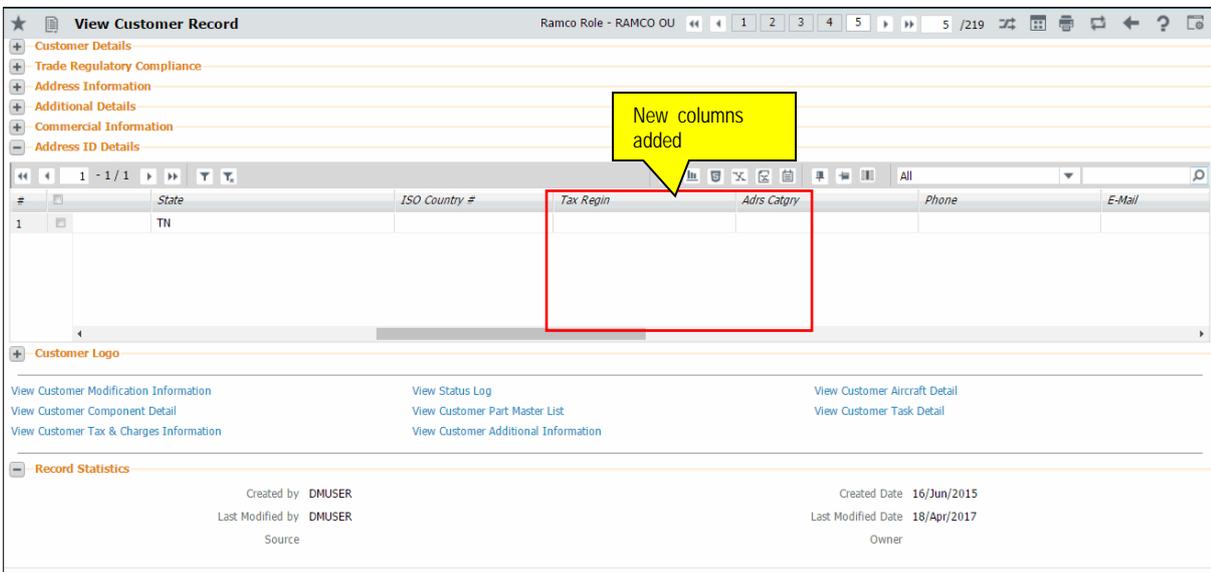


Exhibit 4:

View Customer Record activity in the Customer business component



WHAT'S NEW IN CUSTOMER MASTER?

PROVISION TO DEFINE VARIOUS OPERATIONAL PARAMETERS AGAINST A CUSTOMER RECORD

Reference: AHBG-7999

Background

Currently, option settings for various customer transactions are captured as part of the **Set Sales Process Parameters** screen, under the **Customer** business component. These parameters are seen, more as an organizational level settings which would not vary from one customer to another. But, there are instances where some attributes of a transaction can be varied between customers. A simple example would be to set different numbering types for the same type transactions for different customers.

Change Details

A new screen has been introduced to enable definition of parameters at Customer Record level.

The screen has been positioned as a link from the following screens: **Create Customer Record**, **Edit Customer Record**, **Edit Customer Main Information** and **Edit Sales Point Information**.

The screen is currently provided with parameters for two transactions that are listed in the 'Category' combo;

- Procurement for Customer
- Customer Stock Valuation
- Customer Part Usage

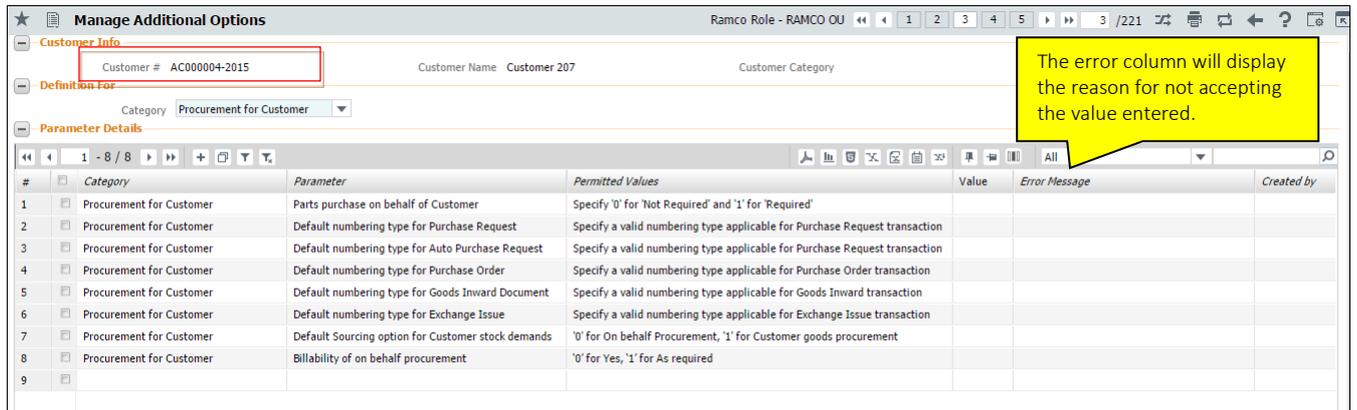
Procurement for Customer

The various parameters under the Category 'Procurement for Customer' is shown in the screenshot below.

If the parameter 'Parts purchase on behalf of Customer' is set as '1' for 'Required' then the other parameters must also be defined, where the permitted values are valid numbering types defined and mapped against the corresponding transactions.

Exhibit 1:

‘Procurement for Customer’ category in the **Manage Additional Options** page in the **Edit Customer Record** activity of the **Customer** business component



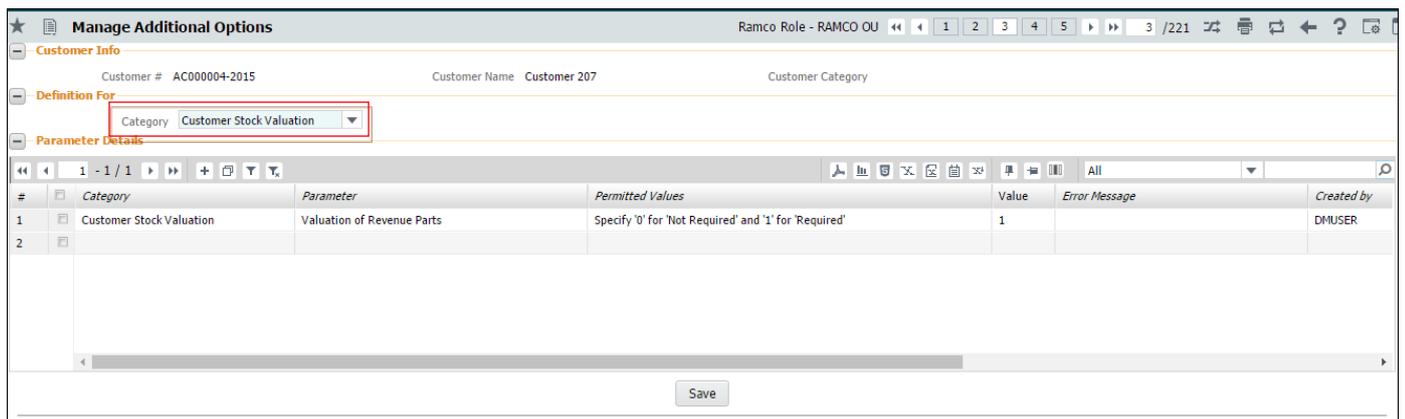
Pre-Requirement: In order to be able to define the parameters under the Category ‘Procurement for Customer’, appropriate numbering types must have been created, mapped to the respective transactions.

Customer Stock Valuation

The various parameters under the Category ‘Customer Stock Valuation’ is shown in the screenshot below. Specify value ‘0’ for setting an option as ‘Not Required’ and ‘1’ to set the option as ‘Required’.

Exhibit 2:

‘Customer Stock Valuation’ category in the **Manage Additional Options** page in the **Edit Customer Record** activity of the **Customer** business component



Pre-requisite : In order to have a User Defined Stock Status listed in this screen under this Category, the ‘Ownership-Customer’ and ‘Valuated’ must be set as ‘Yes’ against that particular User defined Stock Status in **Create/Edit User Defined Stock Status** screens.

Exhibit 3:

‘Customer Part Usage’ category in the **Manage Additional Options** page in the **Edit Customer Record** activity of the **Customer** business component

The screenshot displays the 'Manage Additional Options' interface. At the top, it shows 'Customer # AC000004-2015', 'Customer Name Customer 207', and 'Customer Category'. Under 'Definition For', the 'Category' is set to 'Customer Part Usage'. The 'Parameter Details' section contains a table with the following data:

#	Category	Parameter	Permitted Values	Value	Error Message	Created by
1	Customer Part Usage	Usage of other Customer stocks	Enter '0' for 'Not Allowed', '1' for 'Allowed'.			
2						

A 'Save' button is located at the bottom center of the page.

WHAT'S NEW IN SERVICE PRICELIST AND SERVICE SALE BILLING?

Ability to price Resources based on Roster Codes

Reference: AHBG-12300

Background

This feature has been included in the **Service Pricelist** business component to enable the user to price the resource “Skill” on the basis of the specified Roster Code, where the rates defined are based on the working day and the working time of the employee performing the skill.

Change Details

Provision has been given to specify the “Pricing Method” for the Resource Type “Skill” as Roster Code. The Roster Code pricing details can be defined in the **Edit Roster Code Details** link page.

The option ‘Roster Code’ has been included in the ‘Pricing Method’ column in the multiline of the ‘Resource Pricing’ tab in the **Manage Service Pricelist** activity

The option ‘Work Time’ has been included in the ‘Roster Code’ drop-down list box in the ‘Roster Code Option’ section of the **Edit Roster Code Details** link page in the **Manage Service Pricelist** activity.

Exhibit 1:

Resource Pricing tab page in the **Manage Service Pricelist** activity of the **Service Pricelist** business component

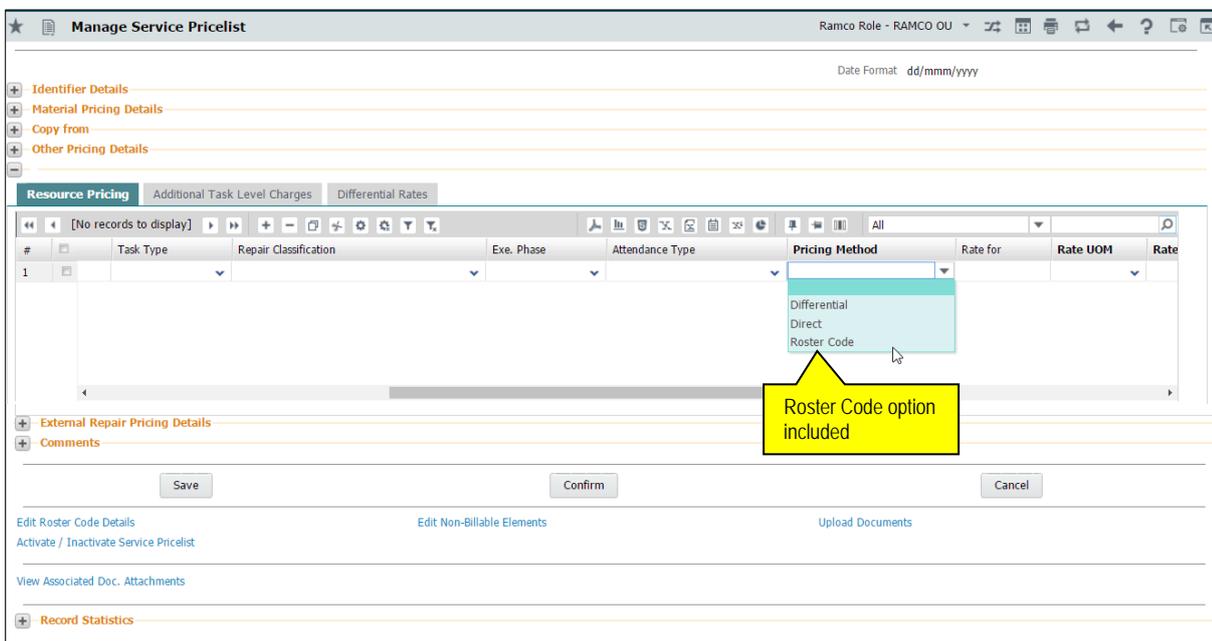
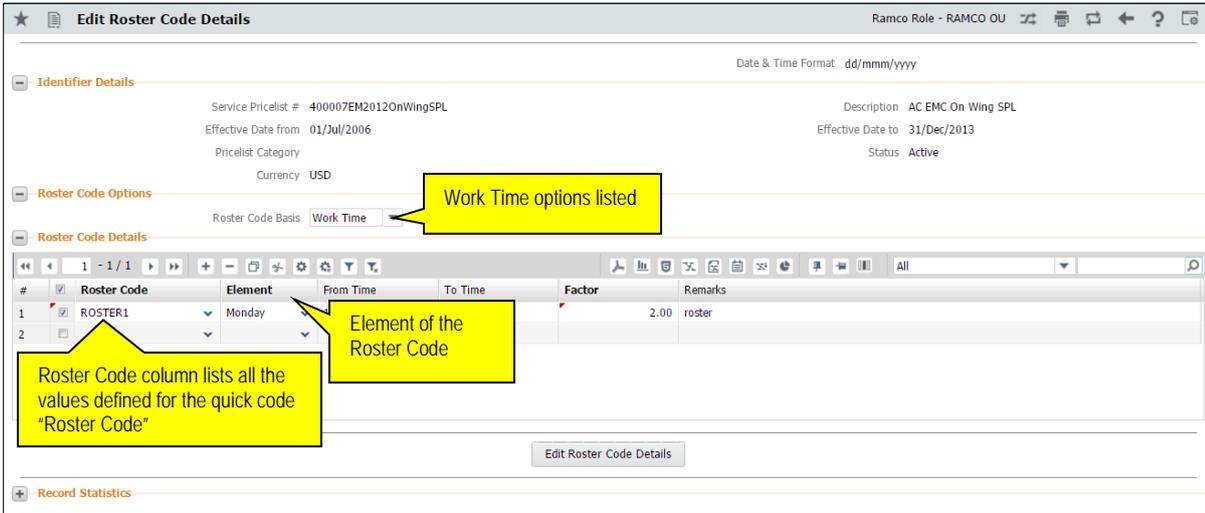


Exhibit 2:

Edit Roster Code Details link page in the **Manage Service Pricelist** activity

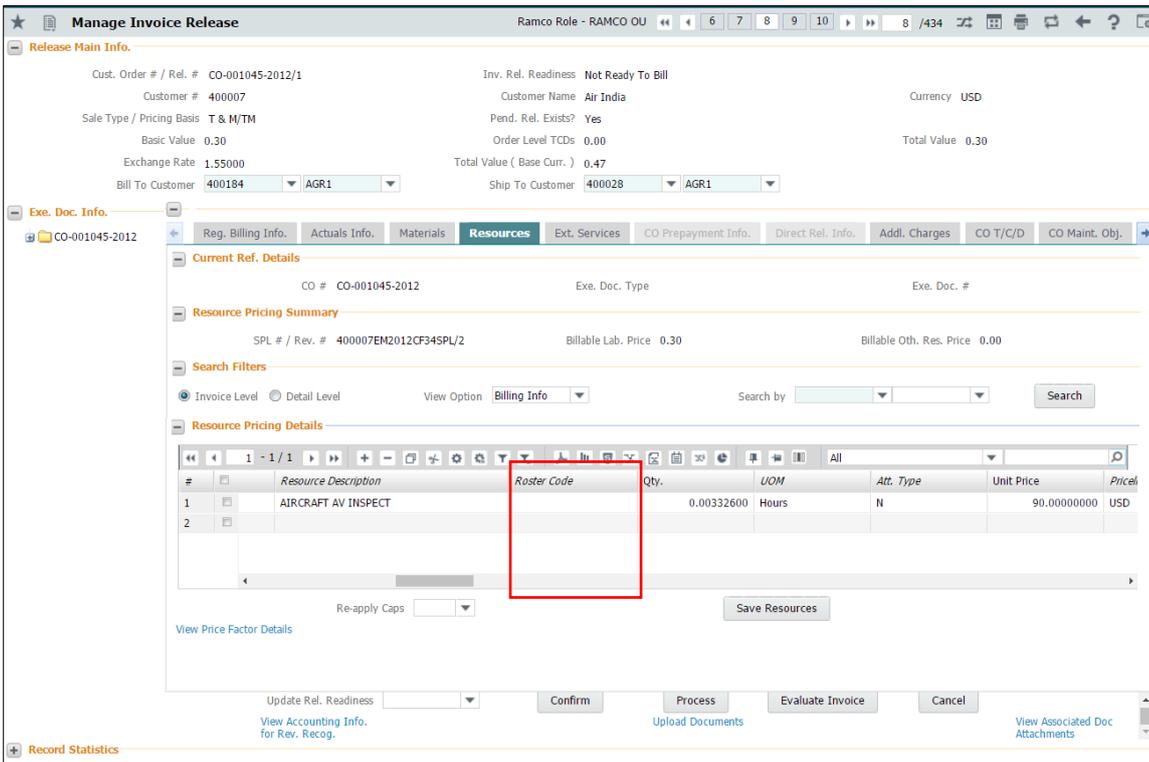


Note that the Element Column in the Roster Code Details multiline lists values as follows based on the Roster Code Option selected:

- a. If Work Time is selected the system lists all the predefined values

Exhibit 3:

'Resource' tab in the **Manage Invoice Release** link in the **Select Customer Order – Services** page of the **Process Invoice** activity in the **Service Sale Billing** business component



Resource Pricing through Roster Codes:

Pricing for a particular skill or equipment is defined on the basis of Roster Codes; the reported actuals against these resources determine the derivation of the price factor.

For Example:

Let skill 'MECHANIC' be priced under Roster Code, with base rate as 75 USD per hour and let the roster code break-up be as follows:

Roster Code	Element	Factor
Working-Day-1	Monday	0.05
Working-Day-2	Tuesday	0.05
Holiday-1	Sunday	0.08

If the skill MECHANIC has been reported against a task as, say from 11:30 PM on 23/04/2017 (Sunday) till 4:30AM, 24/04/17 (Monday).

The pricing is derived by matching the day on which the actuals are booked with the calendar in the application, which is compared with the Element under Roster Code details to retrieve the price factor. Thus in the above example, pricing will be as follows:

MECH – 23.04.2017 – 11:30 PM to 12:00 AM – 30 Mins = 0.5 Hour = $0.5*75 + (37.5*0.08) = 40.5$ USD

MECH – 24/04/2017 – 12:00AM – 4:30 AM – 4.5 Hours = $4.5*75 + (337.5*0.05) = 354.35$ USD

Thus, the pricing is done in above shown manner.

WHAT'S NEW IN CUSTOMER DIRECT INVOICE?

Provision to bill purchases made on behalf of Customers

Reference: AHBG-12225

Background

Many a times, an MRO Organization may procure and stock the Customer Inventory. At times of replenishment, MRO organization procures this stock on behalf of the customer and the same will be billed back to the customer with the Vendor Invoice as a reference. This feature has been enabled in order to provide a framework to bill back such purchases that are made on behalf of a Customer.

Change Details

The **Edit Pack Slip Invoice** activity has been modified as **Manage Pack Slip/Bill Back Invoice**, as this activity would now also manage the Purchase Order based Invoices in addition to the earlier Pack Slip and Part sale Invoices. The screen would act as an edit provision for Pack Slip and Part Sale Invoices while it would help in creation as well as modification for Bill Back invoices.

Important Points to be noticed

- A new categorizing option 'Invoice Type' has been introduced to filter for relevant documents. The same would contain the options – 'Bill Back Invoice', 'Pack Slip Invoice' and 'Part Sales Invoice'.
- 'Create' mode would be applicable only for Bill Back Invoice.
- All applicable Purchase Order documents that are ready for billing would be retrieved. The system also would indicate the Billable requirement as set in the Purchase Order. Provision has been given to the user to review and make a non-billable Purchase Order into a Billable one.
- Multiple Orders could be grouped into a single Invoice.

Setting options for bill back invoice

New parameters have been added as set options for the purchase orders for back billing for the option MRO Sales in the "Display Parameters For" drop-down list box as follows:

Parameter for Customer Bill Back Invoice

	Parameter For	Permitted Values
1	Billing basis of PO's raised on behalf of customer	0 for Supplier Invoice
2	Allow billing the Partially received Purchase Orders?	0 for No, 1 for Yes
3	Apply Exchange rate as on	0 for Supplier Invoice authorization date, 1 Bill back Invoice creation date
4	Allow billing the Invoice variance	0 for No, 1 for Yes

Exhibit-1:

Set Sales Process Parameters activity of the Customer business component in the Set Sales business process.

#	Parameter for	Process Parameter	Permitted Values	Value	Value Selected
49	Customer Portal	Enable payment against Service Sale / Part	Specify '0' for No	0	
50	Service Sale Quote	Allow Price revision of Fixed Prices on getting	Specify '0' for No and '1' for Yes	1	
51	Customer Order – Services	Allow modification to Customer PO in	Specify "0" for "Not Allowed" and "1" for	0	
52	Customer – Bill back invoice	Billing basis of PO's raised on behalf of	0 for Supplier Invoice	0	
53	Customer – Bill back invoice	Allow billing the Partially received / Invoiced	0 for No, 1 for Yes	0	
54	Customer – Bill back invoice	Apply Exchange rate as on	0 for Supplier Invoice authorization date, 1 Bill	1	
55	Customer – Bill back invoice	Allow billing the Invoice Variance	0 for Not applicable	0	
56					

Created by: Last Modified by: DMUSER
Created Date: Last Modified Date: 15/May/2017

Retrieval of Purchase Orders for Invoicing:

A Purchase Order is eligible for invoicing once the corresponding Vendor/Supplier Invoice for the purchased parts are received. Also, it is possible to choose if invoicing partially received Purchase Order is permitted as an organizational policy under the **Set Sales Process Parameters** activity in the **Customer** business component.

Thus, if invoicing partially received orders is set as “Allowed”, then as and when the Supplier Invoices are recorded for received parts, the same can be invoiced as a Bill Back Invoice. On the contrary, if it is set as “Not Allowed”, then the document would be ready for invoicing only after Supplier Invoice is recorded for all ordered/received parts.

Making a Non-Billable Purchase Order Billable:

Any purchase order can be flagged as non-billable at the time of creation itself. Hence, after the Supplier Invoice(s) are recorded, the same non-billable PO would be retrieved for Invoicing. User can review this document and choose to invoice it here by simply selecting ‘Yes’ from the ‘Invoice Required?’ drop-down list box and saving it. Similarly, a billable Purchase Order can also be made to be non-billable.

Manage Pack Slip/Bill Back Invoices - Select Ref. Doc./Invoice:

The screen has two different views for documents – Creation of Invoices (applicable only for Bill Back) and Edit Invoice (applicable for Pack Slip, Part Sales and Bill Back Invoices). Multiple search criteria based on Date, Reference Documents, Customer or Supplier has been provided to retrieve the documents. Multiple Purchase Orders of the same customer must be selected to be grouped into a single invoice, by clicking on the **Manage Invoice** link. (Refer Exhibit 1 & 2).

Creating Bill Back Invoice:

Bill Back Invoice can be created by selecting the **Manage Invoice** link from the **Select Pack Slip/Bill Back Invoice** screen. Once launched, the **Manage Pack Slip/Bill Back Invoice** screen would retrieve and display

detailed information of the Parts along with the Quantity Ordered, Billable Quantity, base rates along with Taxes, Charges and Discounts from the Purchase Order. (*Refer Exhibit-3*).

A document may also have a variance from the Supplier Invoice. The user can choose to bill this supplier invoice variance by setting up a process parameter in the **Set Sales Process Parameters** page to allow invoicing of supplier invoice variance. If this is set as 'Not Allowed', the system will deduct the variance value from the invoice amount automatically.

Adjustment or modifications can be done at the quantity level for each part in a Purchase Order at the time of invoicing. The Order Quantity of a Part is as from the Purchase Order, while the 'Addl. Ref. Qty' indicates the quantity of parts that are ready to be invoiced, which depends on the partially received orders. Already Invoiced Quantity would show the number of parts that have been already invoiced to the customer against the same Order. Also, if there is a quantity that the MRO does not want to invoice the customer for, this can be updated as a 'Non-Billable' quantity. Thus, the difference between 'Order Qty', 'Addl. Ref. Qty', 'Non-Billable Qty' and 'Already Invoiced Qty' will give the actual Billable Qty of the invoice. If there are any further modifications needed, the same can be done in the 'Proposed Qty' column. (*Refer Exhibit-4*)

Also, modification of unit rates and mark-up is allowed against each part. After all modifications, the amount to be invoiced can be re-computed.

Edit Bill Back Invoice:

Modifications to a Bill Back Invoice can be made with the help of the Invoice # hyperlink from the Edit Invoice Category of **Select Ref. Doc./Invoice** screen. Various information such as quantity, rates, document level and options such as Currency, Customer Details and Payment Details can be reviewed and modified. The Invoice

Value Summary card displays the total value of Basic Price, Total TCD, etc., for the Invoice in invoice currency.

In the case of Pack Slip invoice, the provisions to Return or Delete an invoice are provided for Bill Back Invoice as well.

Accounting Impact

Pre-requisite for procurement of parts on behalf of customer (Non-Group Company)

A new Automatic Post Account Type: "CUSTOMER PENDING BILLBACK" has been introduced to account for all the part and TCD costs incurred while Part(s) are procured on behalf of customer with the intention of billing it back to customer for reimbursement. The value of Part Cost will be accounted to this automatic posting account type during Goods Receipt. The value for Taxes, Charges and Discount added in Purchase Order with Account Rule as "Add to Stock" will be accounted in the automatic posting account type. The balance in Customer Pending Bill-back will be knocked off proportionate to the number of quantity invoiced billed back to Customer using Customer Bill back Invoice.

The break-up information for the balance in the "CUSTOMER PENDING BILLBACK" can be reviewed in the **View Account Balance** report (**Book Keeping → Finance Book Processing → View Account Balance**) for the Transit Account Type "CUSTOMER PENDING BILLBACK".

A new pre-defined usage “COGS-BB” (Cost of Goods Sold – Bill back) has been introduced to book the cost incurred through such on behalf Purchase Orders. The postings of the same will be triggered when Billback invoice is raised to the customer. Balance in *Customer Pending Billback* will be knocked off proportionately to *COGS-BB* on two instances; firstly when invoice is billed back to the customer and secondly, when the Purchase Orders are flagged as “Invoice Not Required”.

Another new pre-defined usage “BBREV” (Bill Back Revenue) has been introduced to book revenue for the goods purchased on behalf of customers. The BBREV accounting will take place during authorization of Bill Back Invoice.

Accounting Entries during Bill back of Invoice

PO: Billable to Customer?	Transaction	Invoice Not Required?	Account Postings	Cost Center
Yes	Bill back Invoice – Entry point screen	No	Dr. COGS-BB Cr. Customer Pending Billback	Default Cost Center
Yes	Bill back Invoice	Yes	Dr. COGS-BB Cr. Customer Pending Billback Dr. Customer Control Account Cr. BBREV Account (Pre-defined Usage)	Cost Center captured during Billback Invoice
No	Bill back Invoice	Yes	Dr. Customer Control Account Cr. BBREV Account (Pre-defined Usage)	
No	Bill back Invoice - Entry point screen	No	No Account Postings	

Exhibit-2:

Select Ref. Doc./Invoice – Create mode

The screenshot displays the 'Select Ref. doc/Invoice' window in 'Create Invoice' mode. The search criteria are set to 'Bill Back Invoice' with 'Purchase order' as the reference document type. The search results table lists five entries:

#	Ref. doc. type	Ref. doc. #	Ref. doc. date	Addl. ref. type	Addl. ref. #	Addl. ref. date from	Customer #	Supplier #	Addl. ref. value	Addl. ref. currency	Billable?	Invoice required?
1	Purchase order	OCPO-000061-2017	04/Apr/2017	Supplier Invoice	SI-001099-2017	04/Apr/2017	400007	00000	0.00	CAD	Yes	
2	Purchase order	OCPO-000091-2017	19/Apr/2017	Supplier Invoice	SI-001105-2017	19/Apr/2017	400604	00000	1,522.50	EUR	Yes	
3	Purchase order	OCPO-000105-2017	21/Apr/2017	Supplier Invoice	SI-001115-2017	22/Apr/2017	400006	00000	10,000.00	CAD	Yes	
4	Purchase order	OCPO-000114-2017	26/Apr/2017	Supplier Invoice	SI-001121-2017	26/Apr/2017	400006	00000	872.00	USD	Yes	
5	Purchase order	OCPO-000114-2017	26/Apr/2017	Supplier Invoice	SI-001124-2017	27/Apr/2017	400006	00000	756.00	CAD	Yes	

A yellow callout bubble with the text "To update the PO as Invoice Not required." points to the 'Invoice required?' column in the table. A red box highlights the dropdown arrows in this column for the first three rows.

Exhibit-3

Select Ref. Doc./Invoice – Edit Mode

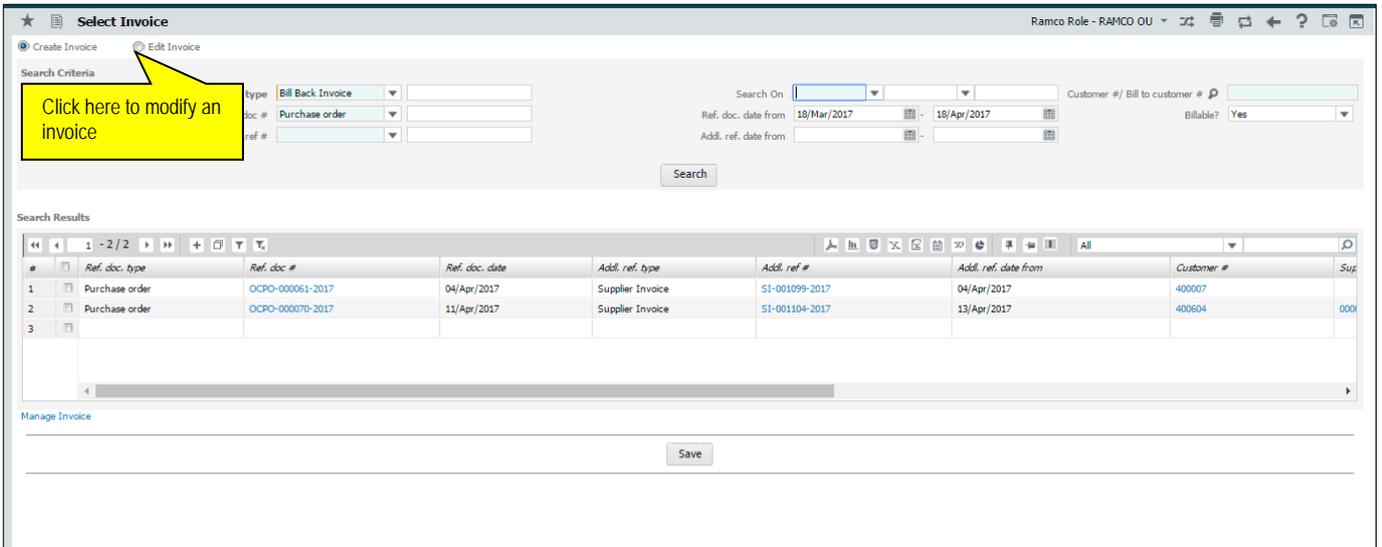


Exhibit-4:

Manage Pack Slip/Bill Back Invoice

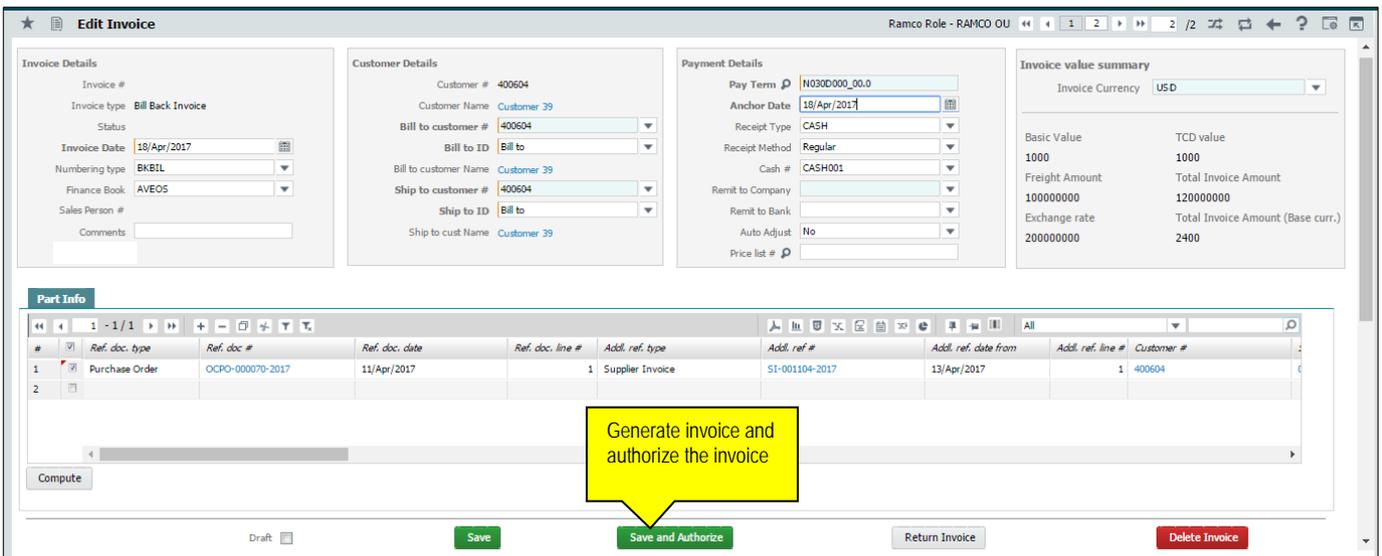
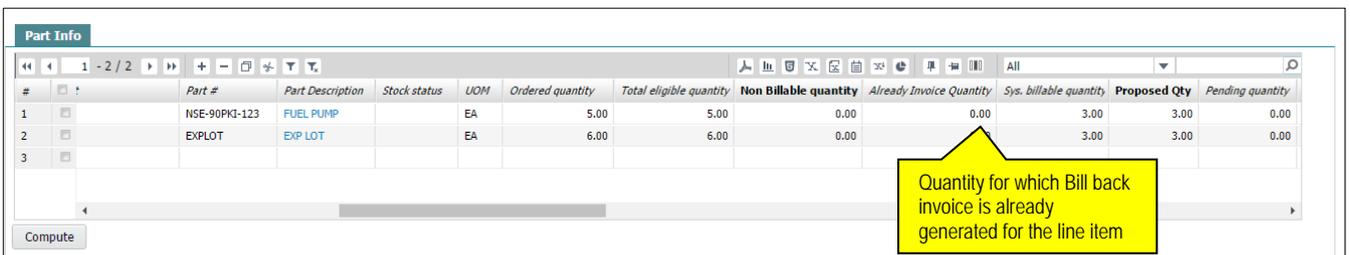


Exhibit-5:

Part Info tab - quantity variations for a part



WHAT'S NEW IN FLIGHT CONTRACT?

Ability to map similar Billing Heads with different Currencies under a single Billing Category

Reference: AHBG-12278

Background

This feature has been enabled in the **Manage Flight Contract** activity of the **Flight Operations** business component to enable the user to bill the customer based on the Billing Category. For this, provision to define billing heads at different currency levels and group them under a single Billing Category has been provided. Also, a provision to modify the 'Billing Category' in Flight Invoice has been enabled.

Change Details

With this new change, the user will be able to map billing heads defined at different currencies under a Billing Category that is, user can bill the customer based on billing category.

Exhibit 1:

Edit Pricing and Invoicing Info tab in the **Manage Flight Contract** activity of the **Flight Contract Business Component**

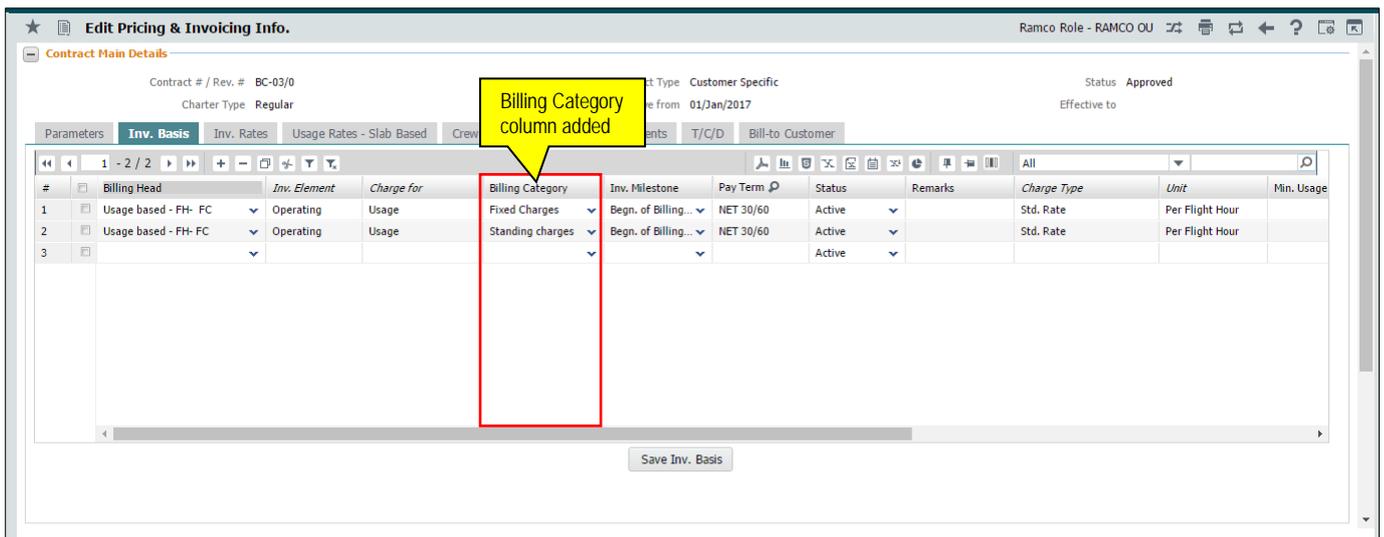


Exhibit 2:

Authorize Invoice page from the “Invoice # column hyperlink” in the **Select Documents** screen of the **Flight Billing Business Component** in the **Flight Operations** business process

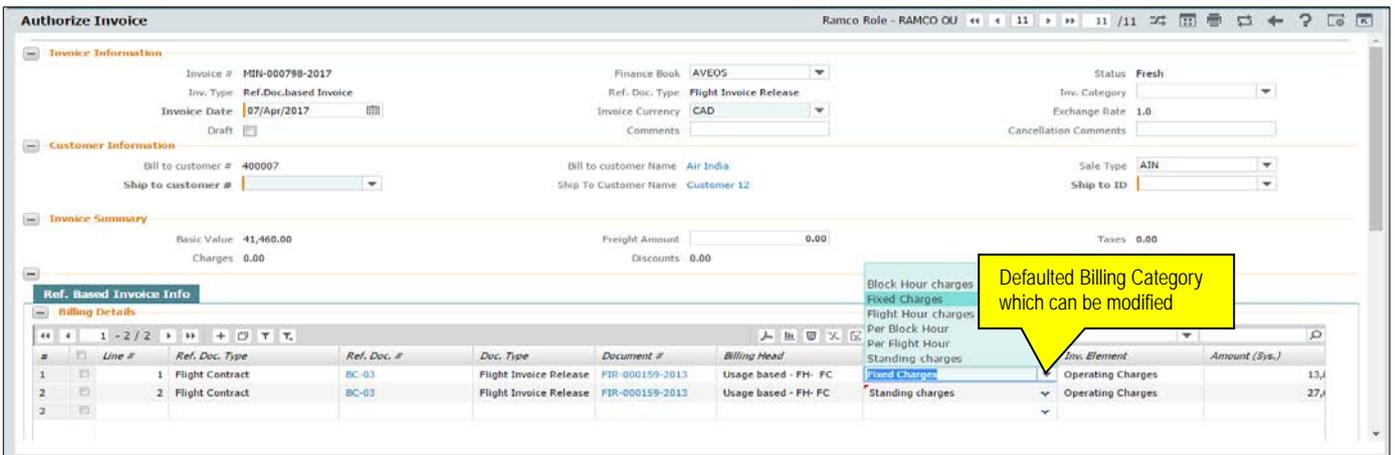
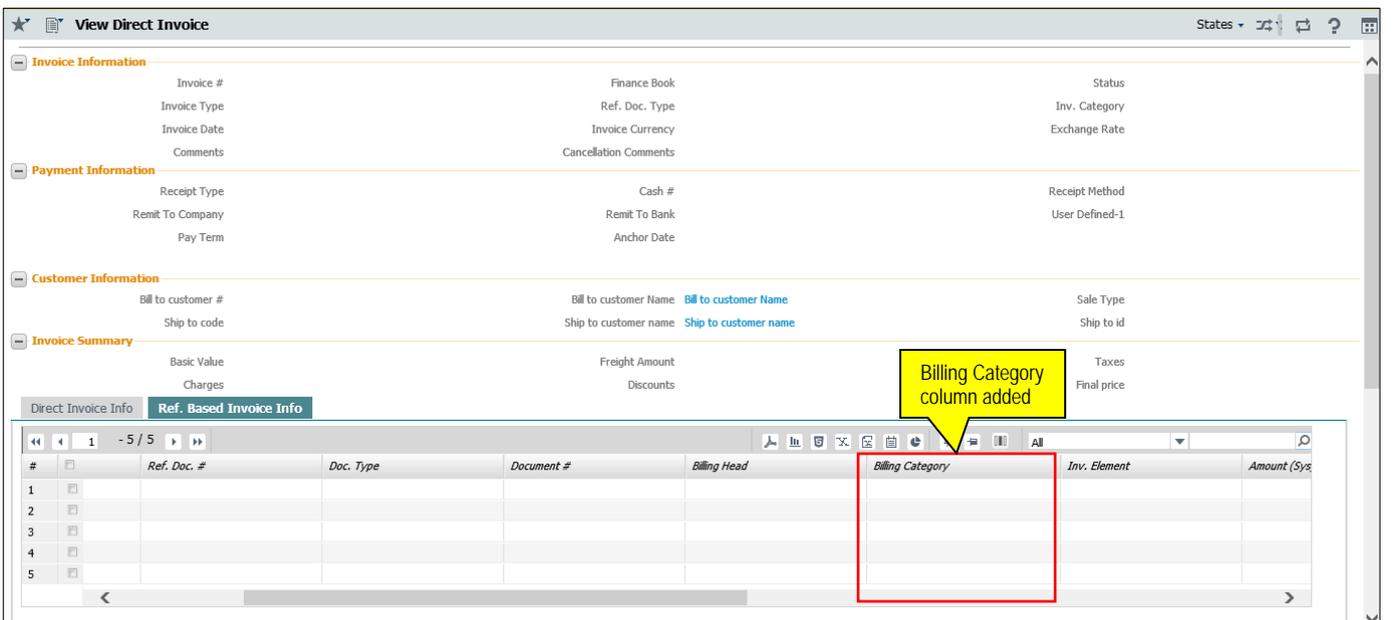


Exhibit 3:

Ref. Based Invoice Info. tab page in the **View Direct Invoice** activity of the **Customer Direct Invoice Business Component** in the **Receivables Management** Business Process



WHAT'S NEW IN MANAGE ACCRUAL RUN ?

Provision to accrue revenue in case of Flight Contracts as a part of month-end Processing

Reference: AHBG-13346

Background

This feature has been enabled in the **Manage Accrual Run** activity to facilitate the accrual of the revenue in case of Flight Contracts where financial period of the organization differs from the calendar period.

Change Details

With this new change, the user will be able to process the accrual of the revenue in case of Flight Contracts on the basis of Flight Sheets in confirmed status before run date and the contract based milestones for which the milestone date is before the run date but the invoice release or miscellaneous finance invoice has not yet been generated.

Important Points to be noticed

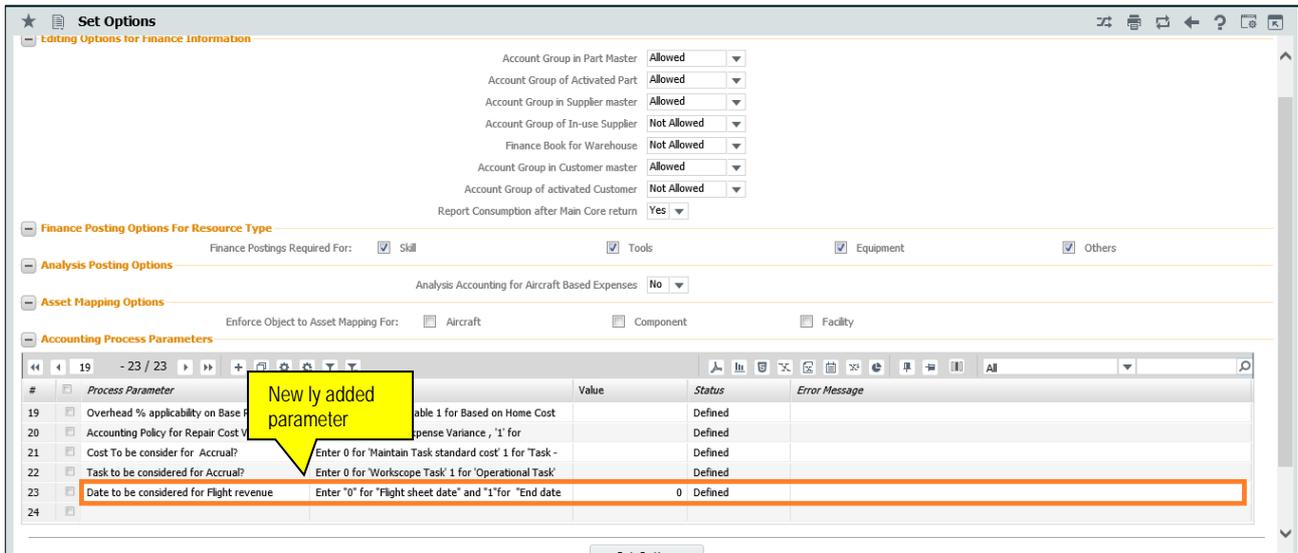
- Before initiating the accrual run for flight revenue, it is mandatory to specify the newly added parameter.

Specifying the date to be considered for the Accrual Run:

The user will have the provision to specify the date to be considered for fetching the eligible documents for the flight revenue accrual. This can be done under the Business process **INVENTORY SET UP**, Business component **ACCOUNT GROUP** and **SET OPTION** activity for the parameter: 'Date to be considered for Flight revenue accrual'

Exhibit 1:

Set Options activity in the Account Group Business Component of the Inventory Setup Business Process



The parameter ‘Date to be considered for Flight revenue accrual’ can be set as follows:

- **Flight Sheet Date:** The date considered for fetching the eligible documents for the accrual run will be ‘Flight Sheet Date’ in case of Flight Sheets and ‘Milestone Date’ in case of contract based milestones.
- **End Date of Billing Horizon:** The date considered for fetching the eligible documents for the accrual run will be ‘Flight Sheet To’ date in case of Flight Sheets and ‘Horizon End Date’ in case of contract based milestones

Initiating the Accrual Run:

The user can initiate the Accrual run for the Flight Revenue. This can be done under the Business Process BOOK KEEPING, Business Component JOURNAL VOUCHER and MANAGE ACCRUAL RUN activity by selecting the ‘Flight Revenue Accrual’ from the multiline and initiating Accrual Run.

Exhibit 2

Manage Accrual Run activity in the Journal Voucher Business Component of the Book Keeping Business Process

Manage Accrual Run

Run Details
Accrual Run # From: Run Date: Status:
Company Name: RAMCO SYSTEMS LIMITED1 Finance Book:

Accrual Processing Information

#	SI #	Accrue for	Select	Report File Name	Processing Remarks	Journal Voucher #	Reversal Journal Voucher #
1		1 Service Sales	<input type="checkbox"/>				
2		2 Resource Accruals for In-progress Tasks -	<input type="checkbox"/>				
3		3 Resource Accruals for In-progress Tasks -	<input type="checkbox"/>				
4		4 Flight Revenue Accrual	<input type="checkbox"/>				
5			<input type="checkbox"/>				

Record Statistics
Created by: Created Date:
Last Modified by: Last Modified Date:

WHAT'S NEW IN FLIGHT INVOICE AND CUSTOMER DEBIT CREDIT NOTE AND FLIGHT INVOICES?

Enabling work flow for Authorization and Release of Flight Invoices

Reference: AHBG-12402

Background

This feature has been added in the **Workflow Management** business component to enable workflow for the Customer Debit Credit Notes and Flight invoices based on the parameters identified and levels defined by the user. For Example: Multilevel authorizations for the document based on the parameters identified and so on.

Change Details

In the Flight Invoices based on the below parameters:

Anchor Date, Auto Adjust, Bill to Customer #, Cash #, Created By, Created Date, Currency, Finance Book, Freight Amount, Invoice Date, Invoice #, Invoice Type, Pay Term, Receipt Method, Receipt Type, Remit to Bank, Remit to Company, Sale Type, Ship to Customer #, Ship To Id, Status, Total Invoice Amount

Workflow has been enabled for the following button:

Flight Operations business process > **Flight Billing** business component

Manage Flight Invoice Release activity

- Generate Invoice

Enabling work flow for Authorization and Release of Customer Debit Credit Notes

Reference AHBG-13170

Workflow has been enabled as follows:

In the Customer Debit Credit Note based on the below parameters:

Anchor Date, Created By, Created Date, Currency, Customer Number, Customer Note Amount, Customer Note Date, Customer Note No, Customer Registered At, Note Date, Note Number, Note Type, Numbering Type, Pay Term, Receipt Method, Ref.Doc. Type, Status and Total Amount

Workflow has been enabled for the following buttons:

Receivables Management business process >Customer Debit Credit Note business component

Create Account Based Note activity

- Create Note
- Create and Authorize Note

Create Item Based Note activity

- Create Note
- Create and Authorize Note

Authorize Debit Credit Based Note activity

- Edit Note
- Authorize Note
- Return Note

Receivables Management business process/Customer Direct Invoice business component

Authorize Invoice activity

- Save invoice
- Save and Authorize invoice
- Cancel invoice

Hold Release Note

- Hold Invoice
- Release invoice

Exhibit 1:

Define Process Rule activity in the Workflow Management business component > Customer Debit Credit

Note

The screenshot shows the 'Define Process Rule' window for the 'Customer Debit Credit Note' component. The task name is 'Customer Debit Credit Note - Autho'. The process rule ID is 'INVOICE AMOUNT < 10000'. The process rule description is 'Invoice Amount < 10000'. The stored procedure name is empty. The main table has the following data:

#	Parameter Description	Relational Operator	Parameter Value	Value List	Parameter Description	Logical Operator
1	Total Amount	<=	10000	...		
2	Created Date					

A dropdown menu is open on the left side of the table, showing a list of parameters including 'Total Amount', 'Created Date', 'Currency', 'Customer Number', 'Customer Note Amount', 'Customer Note Date', 'Customer Note No', 'Customer Registered At', 'Note Date', 'Note Number', 'Note Type', 'Numbering Type', 'Pay Term', 'Receipt Method', 'Ref. Doc. Type', 'Status', and 'Total Amount'. The 'Total Amount' parameter is selected.

Exhibit 2:

Define Process Rule activity in the Workflow Management business component > Customer Direct Invoice

The screenshot shows the 'Define Process Rule' window for the 'Customer Invoice' component. The task name is 'Customer Direct Invoice - Authorize'. The process rule ID is empty. The process rule description is empty. The stored procedure name is empty. The main table has the following data:

#	Parameter Description	Relational Operator	Parameter Value	Value List	Parameter Description	Logical Operator
1	Total Invoice Amount					
2	Currency					

A dropdown menu is open on the left side of the table, showing a list of parameters including 'Total Invoice Amount', 'Currency', 'Finance Book', 'Freight Amount', 'Invoice Date', 'Invoice #', 'Invoice Type', 'Pay Term', 'Receipt Method', 'Receipt Type', 'Remit To Bank', 'Remit To Company', 'Sale Type', 'Ship To Customer #', 'Ship To Id', 'status', and 'Total Invoice Amount'. The 'Total Invoice Amount' parameter is selected.

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